



RealCorder USB

Stand-Alone Voice Recorders

RealCorder USB

- ✓ Extremely cost - effective
- ✓ Easy to install
- ✓ Ease of use with any land line and PC

An extremely cost-effective, single-line voice-recording solution for those enterprises that need to keep track of the spoken word during telephone conversations or wish to record telephone transactions for quality control or training purposes.

REALCORDER USB is easily installed on any customer-supplied desktop host computer. It works independently of the PC sound card system - this means that any inadvertent changes made to the PC sound card settings or software will not affect reliability or sound quality.



Record conversations onto your computer

RealCorder USB features:

Installation

- Easy connection to telephone – the interface unit simply connects directly to the telephone handset cord.
- Easy connection to the host computer – connection is via an external USB port – no internal installation of extra cards in the PC is required.
- Uncomplicated installation of software – the **REALCORDER USB** software is supplied on a mini CD and requires a single session to install. A printable instruction manual (supplied on-disk) provides step-by-step instructions.

PC Requirements

- IBM Compatible Pentium 1 200Mhz and above with minimum 256MB RAM.
- CD-Rom Drive (for installation only).
- USB port(s) with legacy or V1.0 USB compatibility.
- 100Meg free disk space (for installation and recordings).
- Windows compatible sound card and speakers/headphone.
- Operating systems: Windows 2000, 2003 and XP.



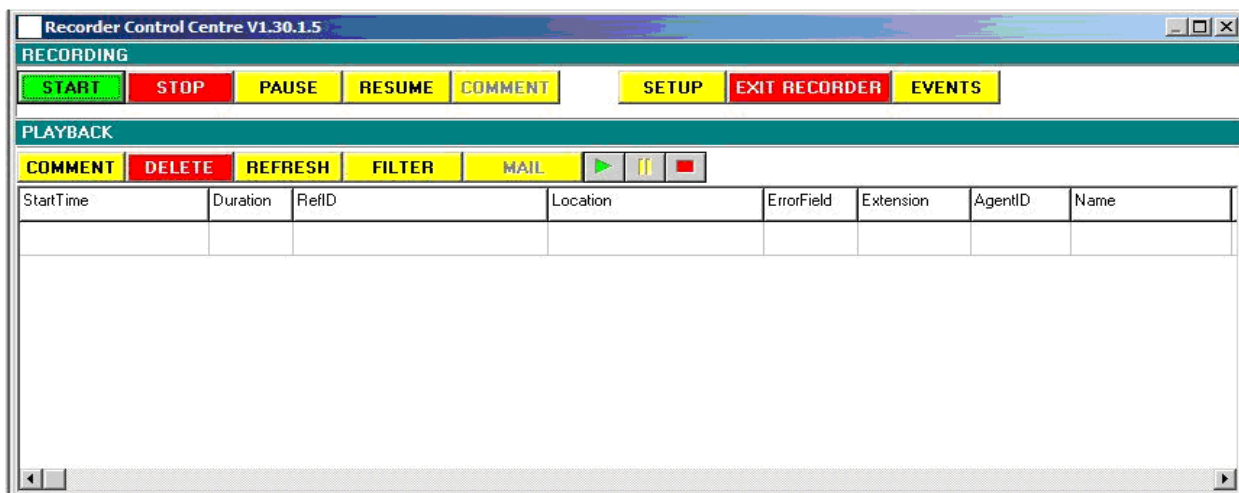
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Operation

- Conversion of the telephone audio signal into USB (Universal Serial Bus) format takes place directly in the **REALCORDER USB** interface unit – a totally reliable solution.
- Adjustable gain control allows for the optimisation of recording signal levels.
- Visual indication of recording status provides an immediate tell-back to the operator if recording levels are too low.
- Auto detection of call activity starts and stops the recording process or recording can be manually activated. The recording activation rules are set up through access protection passwords.
- All entries are logged into the internal system database.
- The operator has option of a *comment* 'pop-up note' function for adding extra call information to the database.
- An optional (settable) encryption function ensures that call recordings cannot be tampered with (post edited) after the call is made.
- The archiving of recordings to an alternate (backup) directory is possible.

Playback

- **REALCORDER USB** plays back the recorded conversation through the soundcard and speakers of the host computer.
- A user-friendly call-filtering (search) interface ensures that the required calls are effortlessly retrieved.
- Simple controls ease playback operation.
- Extra comments can be added to the database during playback.
- Recordings can be distributed as .wav files to other network connected computers or via e-mail.



Playback screen