



CT Logger – Telephone Recording System



Hardware

- Black box configuration – no user adjustments or maintenance required.
- Rugged industrial chassis – rack-mount 4U dimensions.
- Dual RAID-0 drives (mirrored disks) to minimise risk of data loss.
- Standard drive configuration provides approximately 20 000 hours of recordings
- *BLOWFISH* encryption.
- DVD/CD/LAN archive and/or backup.
- Alarms for failed archiving events.
- Access to files through 'proxy' connection – cannot be tampered with.
- Telephony interface using Cybertech interface cards.

Trunk Side Connections

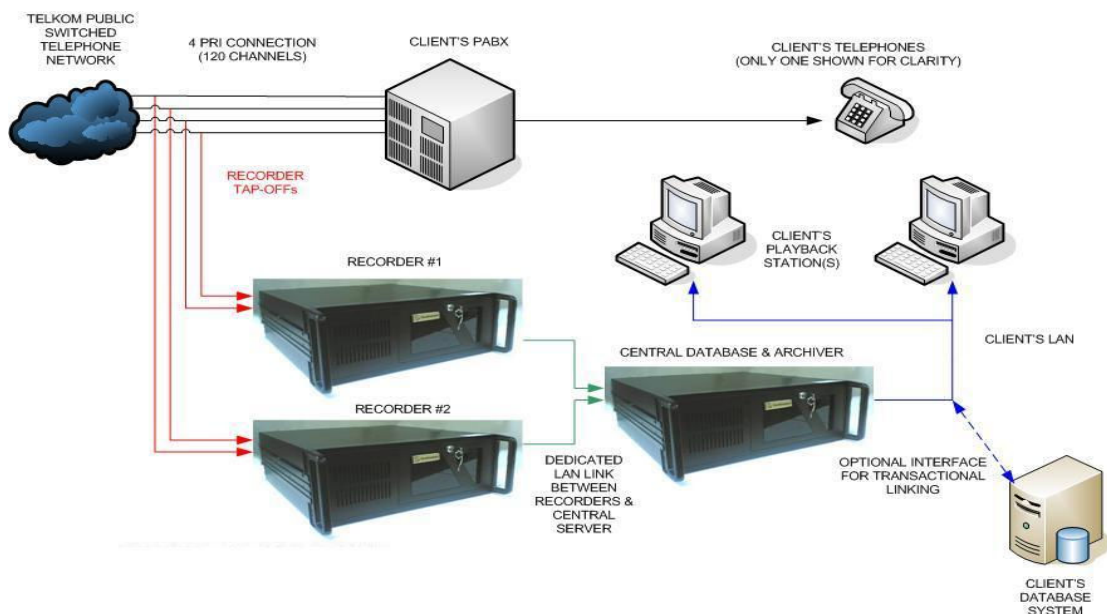
- Analogue (available as 8, 16, 24, 32, 40, 48 lines to a maximum of 48 lines per unit).
- BRI (available as 8, 16, 24, 32, 40, 48 channels a maximum of 48 channels [24 BRI lines] per unit).
- PRI (available a 1 or 2 PRI – maximum 2 PRIs = 60 channels per unit).
- Specific combinations of Analogue, BRI and PRI connections available.

Extension Side Connections

- Analogue (available as 8, 16, 24, 32, 40, 48 extensions to a maximum of 48 extensions per unit).
- Digital (available as 8, 16, 24, 32, 40, 48 extensions to a maximum of 48 extensions) for most commercially available PABX systems.
- VoIP (maximum number of extensions per unit depends on VoIP protocols).
- Specific combinations of Analogue and Digital extensions available.

Expandability

- It is possible to link recorder boxes to continuously expand with telephony system growth, as and when required.
- System can be geographically split and connected via WAN.
- Standard configuration is to use a **Unified Central Server** with 2 or more recorders to allow for full system access to all recordings (a typical 4 PRI system is shown below).



Software

- Locally produced – can be customised for special requirements.
- Transactional linking to other databases is possible.
- Encryption can be set OFF/ON as required.

Playback

- Playback is performed on client workstations – the playback software is installed (downloaded) from the logger server. Playback software is not limited by licence constraints – multiple playback station installations are allowed.
- Easy connection to organization's business systems via TCP/IP LAN interface through proxy connection.
- Search filter allows for easy retrieval of recordings based on database keys.
- Playback software, with configurable access rights for manager of supervisor levels, allows for controlled multiple access at all levels of the organization – thus ensuring only the right people see the right records.
- Files are extractable (singularly or in batches) as WAV files through proxy connection, but original file always remains on the system.